



**State of Louisiana**  
Louisiana Department of Health  
Bureau of Health Services Financing

**MEMORANDUM**

**DATE:** June 27, 2018  
**TO:** All Louisiana Medicaid Prescribing Providers and Pharmacists  
**FROM:** Jen Steele, Medicaid Director  
**SUBJECT:** Louisiana Medicaid Fee for Service (FFS) Over-the-Counter (OTC) Pharmacy Claims Billing at Point of Sale (POS) for Long Term Care (LTC) Recipients

Effective July 1, 2018, the Louisiana Department of Health (LDH) Pharmacy Program for Fee for Service (FFS) Medicaid will deny pharmacy OTC claims at POS for Long Term Care recipients. OTC drugs are part of pharmaceutical services that the nursing facility is responsible for providing when specified in the resident's plan of care.

OTC pharmacy claims submitted for LTC recipients will deny at Point of Sale (POS) with:

**NCPDP reject code 70** (Product Not Covered) mapped to  
**EOB code 533** (OTC Drugs Are Part of Per Diem for LTC Recipient).

There are no provisions to override at POS since coverage is included in per diem.

If you have questions about the content of this memo, you may contact the FFS pharmacy help desk by phone at (800) 437-9101.

If you have questions about pharmacy claims billing, you may contact the Molina pharmacy help desk at (800) 648-0790.

Please forward this notice to other providers to assist with notification. Your continued cooperation and support of the Louisiana Medicaid Program efforts to coordinate care and improve health are greatly appreciated.

JS/MBW/GJS

c: Healthy Louisiana Plans  
Melwyn B. Wendt  
Molina