



## **UPCOMING CHANGES TO THE ELECTRONIC CLAIMS STATUS INQUIRY (eCSI) WEB APPLICATION**

Effective October 17, 2011, there will be several changes for the users of the LA Medicaid Electronic Claims Status Inquiry (eCSI) Web application. These changes are the discontinuance of returning certain recipient demographic information (Date of Birth and Sex) and claims payment information (Payment Method and Medical Record Number) on the response screen and inclusion of a link to the HIPAA/LA MEDICAID ERROR CODE CROSSWALK report. The error code crosswalk report ties together the HIPAA Claim Adjustment Reason Code, the HIPAA Claim Remark Code, and the LMMIS Proprietary Error Code. The Provider User Manual attached within the eCSI web application and located on [lamedicaid.com](http://lamedicaid.com), under the Forms/Files/User Manuals link, will be updated to reflect these changes.