Molina Medicaid Solutions and the Louisiana Department of Health

Proprietary Data Notice

The information contained in this document is proprietary to Molina and the Louisiana Department of Health. The information in this document shall not be reproduced, shown or disclosed outside Molina or Louisiana Department of Health (LDH)/BHSF without written permission. Information contained in this document is highly sensitive and of a competitive nature.

NO WARRANTIES OF ANY NATURE ARE EXTENDED BY THIS DOCUMENT. Any product and related material disclosed herein are only furnished pursuant and subject to the terms and conditions of a duly executed license or agreement to purchase services or equipment. The only warranties made by Molina, if any, with respect to the products, programs or services described in this document are set forth in such license or agreement. Molina cannot accept any financial or other responsibility that may be the result of your use of the information in this document, including but not limited to direct, indirect, special or consequential damages.

Exercise caution to ensure the use of this information and/or software material complies with the laws, rules, and regulations of the jurisdictions with the respect to which it is used. The information contained herein is subject to change without notice upon LDH approval. Revisions may be issued to advise of such changes and/or additions.

Molina is a registered trademark of Molina Medicaid Solutions.

Copyright © 2018 Molina Medicaid Solutions
All rights reserved
## PROJECT INFORMATION

<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Author</td>
<td>Technical Communications Group, Molina Medicaid Solutions LMMIS QA</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Date</th>
<th>Description of Change</th>
<th>LIFT</th>
<th>By</th>
</tr>
</thead>
<tbody>
<tr>
<td>03/15/2017</td>
<td>Initial draft</td>
<td></td>
<td>T. Tate</td>
</tr>
<tr>
<td>04/05/2017</td>
<td>Reflecting Application Updates</td>
<td>10733</td>
<td>B. Beathley</td>
</tr>
<tr>
<td>09/04/2018</td>
<td>Updated as per LAMedicaid Secure Redesign.</td>
<td>10733</td>
<td>J. Lavigne</td>
</tr>
</tbody>
</table>
# TABLE OF CONTENTS

1.0 OVERVIEW ............................................................................................................ 1  
2.0 ACCESSING THE APPLICATION ......................................................................... 2  
3.0 USING THE APPLICATION ................................................................................... 8  
  3.1 Peer-Based Profile ..................................................................................... 11  
  3.2 The Diabetes Management Profile ........................................................... 13  

1.0 OVERVIEW

The DSS and Clinical Disease Management application is accessed using the same process to access all other restricted provider applications located on the external web site. Registered prescribing providers with active online accounts may log on via the Louisiana Medicaid home page to access the new “Prescriber Practices and Disease Management” link accessible from the “Providers Applications Area” web page.

Only providers with the predetermined number or more unduplicated Medicaid recipients will have access to the new “Prescriber Practices and Disease Management” link. If the provider does not have access to this link, they will not see the link under the “Restricted Providers Applications” listing seen on the Providers Applications Area web page. A fifteen minute time-out will be deployed if the logged in provider fails to access the new application within this time frame.
2.0 ACCESSING THE APPLICATION

This section provides information on how to access the Prescriber Practices and Diabetes Management application via Provider Login. It includes instructions on how to establish an online account with Louisiana Medicaid and complete the Login ID and password process.

The Louisiana Department of Health (LDH) determines who is an authorized user defining all user access capabilities. Directions for establishing a valid online provider account are available on the Louisiana Medicaid website at www.lamedicaid.com. The Provider Web Account Registration Instructions link located on the left side of the Louisiana Medicaid main menu contains the instructions for setting up an online account.
Providers who are experiencing difficulty in establishing an account or with the application may contact the Molina **Technical Support Desk at 1-877-598-8753**, Monday – Friday 8:00 a.m. – 5:00 p.m. CT or request support by e-mailing [lasupport@molinahealthcare.com](mailto:lasupport@molinahealthcare.com).

In order to access the **Prescriber Practices and Diabetes Management** application, or any other secure application, users must navigate through the Provider Login section of the Louisiana Medicaid web site.

Open a web browser and enter the URL for Louisiana Medicaid at [www.lamedicaid.com](http://www.lamedicaid.com). Click the **Provider Login** button to continue.
At the Provider Login screen, users may read through the Notice to Users. In order to continue, users must enter their 10-digit National Provider Identifier (NPI) or 7-Digit Medicaid Provider ID in the field provided and enter the characters from the CAPTCHA image before clicking the Next button.
At the User Login screen, users must input their Login ID and Password before clicking the Next button to continue.

**Note:** Login ID and Password are case sensitive.
Users will be directed to the Provider Applications page where they can access their authorized applications.
Once logged in, the Provider Applications Area screen is displayed. Click the **Prescriber Practices and Diabetes Management** link to continue.

### New Functionality

Please note that with the new redesign, backwards navigation throughout any application can be done by clicking on the breadcrumb trail located on the blue ribbon at the top of any screen.

Users also have access to a **Print** screen button located on the top right hand corner of every screen.
3.0 USING THE APPLICATION

From the Peer Based Profiling Program Website Administrative Access Page, select a Medicaid Provider ID Number to view the next page.
The next page provides you with helpful information about your prescribing practices demographics and Medicaid diabetes patients.

To view the next page with more helpful information about viewing reports, click the “Click here to proceed to next page” hyperlink.
The next page is more detailed information broken down about reading information information in each report.

### HELPUL HINTS TO UNDERSTAND THE REPORTS

#### YOUR MEDICAID PRESCRIBING PRACTICES

- **Focus period:** 12 months
- **Threshold:** 150 Medicaid recipients treated during the last 6 months of focus period

Each graph/chart below displays detailed data for each area of analysis. Information about your and your peer's practice demographics, breakdowns of prescriber total and the top ten prescriptions by volume and cost, are presented.

The peer comparison by viewing appears in each chart/graph. Peer comparisons by **AVERAGE** enables you to examine how you compare to a *peer average number*—for example, your "number of recipients seen" may be 100, while the "peer average" may be 250. This indicates that during the 6-month time period of the report, you prescribed for more recipients than the average number of your specialty.

Your computation may vary to determine how you compare to your peers in a different way. (For example... If you rank 5, then means that 25% of the population in your practice specialty has been a higher prescription volume and per recipient than you.

Key indicators noted by "(*)" in Chart B (Practice value) are measures that seem to have a strong correlation to various issues within your specialty.

#### YOUR PRESCRIBING PRACTICES ON MEDICAID DIABETES PATIENTS

- **Focus period:** 12 months
- **Threshold:** 1200 Medicaid recipients treated during the last 6 months of focus period

**Treated at least one diabetes patient in the last 6 months**

**DASHBOARD GRAPHS/CHART PAGE DISPLAYS:**

1. Percentage of diabetes patients in your practice receiving ALL HEDIS measures per year.
2. Percentage of diabetes patients in your practice with hypertension receiving an ACE inhibitor or ARB.
3. Percentage of diabetes patients in your practice with hypertension receiving an ACE inhibitor or ARB.
4. Link to ASCO/AACR diabetes patients meeting above criteria.
5. Link to American Diabetes Association diabetes management guidelines and links to MOE Medicaid Management Articles.

**Recipients were identified using HEDIS guidelines as defined by HEDIS 2018, vol. 2, Comprehensive Diabetes Care.**

*Reimbursement of medications based on Medicaid paid claims only of the recipient's prescription drug. Does not include any treatments for which Medicaid paid not the claim.*

**Aggregate reports can be loaded to Excel individual providers state submission information.**
3.1 Peer-Based Profile

To view your Peer Based Profile click the hyperlink that says “Click here To View Your Peer Based Profile”.
When you click the *Peer-Based Profile* link, the Prescriber Practitioner Profile Analysis report will open.
3.2 The Diabetes Management Profile

To view your Diabetes Management Profile click the hyperlink that says “Click here To View Your Diabetes Management Profile”
When you click the *Diabetes Management Profile* link, the Diabetes Management Profiling Program overview is displayed. On this page, you can view the practitioner information as well as the Complete ADA Guidelines and the ULM for Diabetes Disease Management Publications.
It is also on this page that you can access a Diabetes Analysis Report.

When you select the **Diabetes Analysis Report** link, the Diabetes Analysis Report report will open.
From the Diabetes Management Profiling Program page, you can also view the information related to *Patients Who May Meet the Listed Diabetes Criteria* by clicking the appropriate link.
The following data will be displayed:

![Image of Diabetes Management Profiling Program]

Additionally, you can select the respective buttons at the bottom of the Diabetes Management Profiling Program page to return to the previous page or print the page.