Louisiana Medicaid Management Information System (LMMIS)

Prescriber Practices and Diabetes Management User Manual

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PROJECT INFORMATION

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1.0 OVERVIEW

The DSS and Clinical Disease Management application is accessed using the same process to access all other restricted provider applications located on the external website. Registered prescribing providers with active online accounts may log on via the Louisiana Medicaid home page to access the new “Prescriber Practices and Disease Management” link accessible from the “Providers Applications Area” web page.

Only providers with the predetermined number or more unduplicated Medicaid recipients will have access to the new “Prescriber Practices and Disease Management” link. If the provider does not have access to this link, they will not see the link under the “Restricted Providers Applications” listing seen on the Providers Applications Area web page. A fifteen minute time-out will be deployed if the logged in provider fails to access the new application within this time frame.
2.0 ACCESSING THE APPLICATION

This section provides information on how to access the Prescriber Practices and Diabetes Management application via Provider Login. It includes instructions on how to establish an online account with Louisiana Medicaid and complete the Login ID and password process.

The Louisiana Department of Health (LDH) determines who is an authorized user defining all user access capabilities. Directions for establishing a valid online provider account are available on the Louisiana Medicaid website at www.lamedicaid.com. The Provider Web Account Registration Instructions link located on the left side of the Louisiana Medicaid main menu contains the instructions for setting up an online account.
Providers who are experiencing difficulty in establishing an account or with the application may contact the DXC Technology Technical Support Desk at 1-877-598-8753, Monday – Friday 8:00 a.m. – 5:00 p.m. CT or request support by e-mailing lasupport@molinahealthcare.com.

In order to access the Prescriber Practices and Diabetes Management application, or any other secure application, users must navigate through the Provider Login section of the Louisiana Medicaid website.

Open a web browser and enter the URL for Louisiana Medicaid at www.lamedicaid.com. Click the Provider Login button to continue.
At the Provider Login screen, users may read through the Notice to Users. In order to continue, users must enter their 10-digit National Provider Identifier (NPI) or 7-Digit Medicaid Provider ID in the field provided and enter the characters from the CAPTCHA image before clicking the **Next** button.
At the User Login screen, users must input their Login ID and Password before clicking the **Next** button to continue.

**Note:** Login ID and Password are case sensitive.
Users will be directed to the Provider Applications page where they can access their authorized applications.
Once logged in, the Provider Applications Area screen is displayed. Click the **Prescriber Practices and Diabetes Management** link to continue.

### New Functionality

Please note that with the new redesign, backwards navigation throughout any application can be done by clicking on the breadcrumb trail located on the blue ribbon at the top of any screen.

Users also have access to a **Print** screen button located on the top right hand corner of every screen.
3.0 USING THE APPLICATION

From the Peer Based Profiling Program Website Administrative Access Page, select a Medicaid Provider ID Number to view the next page.
The next page provides you with helpful information about your prescribing practices demographics and Medicaid diabetes patients.

To view the next page with more helpful information about viewing reports, click the “Click here to proceed to next page” hyperlink.

The next page is more detailed information broken down about reading information information in each report.
3.1 Peer-Based Profile

To view your Peer Based Profile click the hyperlink that says "Click here To View Your Peer Based Profile".

LOUISIANA MEDICAID

HELPFUL HINTS TO UNDERSTAND THE REPORTS

YOURMEDICAID PRESCRIBING PRACTICES

Focus period: 12 months

The cohort is all Medicaid recipients treated during the last 12 months of focus period.

Each graph/chart calculates detailed data for each area of analysis, information about you and your peer's specific demographics, breakdowns of prescription trends & the top ten therapeutic drug classes by volume and count are presented.

The peer comparison by MEDICAID appears in each chart/graph. Peer comparison by MEDICAID enables you to understand how you can improve your performance relative to your "norm or comparison group" may be 20, while the "average peer" may be 20. This indicates that during the 12-months time period of the report, you prescribed for more recipients than the average number of your specialty.

Your chart enables you to determine how you compare to your peers in different way, for example ... if your rate is 2, that means that 2 of your peers in your practice specialty had a higher prescription volume/total per recipient than you.

Key indicators noted by (%) or Chart B (Practice ratio) are measures that seem to have a strong correlation to variance among peers in your specialty group.

・ Click here To View Your Peer Based Profile
・ Click here To View Your Diabetes Management Profile
・ Click here To Print This Page
・ PATM
When you click the *Peer-Based Profile* link, the Prescriber Practitioner Profile Analysis report will open.
3.2 The Diabetes Management Profile

To view your Diabetes Management Profile click the hyperlink that says “Click here To View Your Diabetes Management Profile”
When you click the *Diabetes Management Profile* link, the Diabetes Management Profiling Program overview is displayed. On this page, you can view the practitioner information as well as the Complete ADA Guidelines and the ULM for Diabetes Disease Management Publications.

It is also on this page that you can access a Diabetes Analysis Report.
When you select the *Diabetes Analysis Report* link, the Diabetes Analysis Report report will open.

![Image](image_url)

From the Diabetes Management Profiling Program page, you can also view the information related to **Patients Who May Meet the Listed Diabetes Criteria** by clicking the appropriate link.
The following data will be displayed:

![Diabetes Management Profiling Program](image)

Additionally, you can select the respective buttons at the bottom of the Diabetes Management Profiling Program page to return to the previous page or print the page.