

PRIOR AUTHORIZATION METRICS FOR MEDICAL ITEMS AND SERVICES (EXCLUDING DRUGS)

To comply with the CMS Interoperability and Prior Authorization [final rule](#), Louisiana Department of Health is required to annually report aggregated prior authorization metrics on our website. Specifically, this includes a list of all medical items and services (excluding drugs) that require prior authorization, as well as data on prior authorization requests for those items and services (e.g., approvals, denials, etc.) over the previous calendar year. Publicly reporting these metrics promotes transparency and accountability, helps patients understand prior authorization processes, and enables providers to evaluate payer performance. In addition, metrics can be used to compare plans, programs, and payers.

Reporting Period: 2025

These are the medical items and services for which we require prior authorization (excluding drugs)
<https://www.lamedicaid.com/Provweb1/Providermanuals/ProviderManuals.htm>

Beginning January 1, 2026, the CMS Interoperability and Prior Authorization [final rule](#) requires Louisiana Department of Health to send prior authorization decisions within:

- 72 hours for expedited requests (urgent)
- 7 calendar days for standard requests (non-urgent)

Standard (non-urgent) Prior Authorization Requests

	How many times this happened	Out of total requests	Percentage
Request approved	161,996	162,624	99.6%
Request denied	628	162,624	0.3%
Request approved only after time for review was extended	0	162,624	0.0%
Request approved only after appeal	3,532	162,624	2.1%

Expedited (urgent) Prior Authorization Requests (Response Due to Provider Within 72 Hours)

	How many times this happened	Out of total requests	Percentage
Request approved	0	0	0.0%
Request denied	0	0	0.0%

Time Between Receiving a Prior Authorization Request and Sending a Decision

	Mean (Average) Time	Median (Middle) Time
Standard (non-urgent) Prior Authorization Requests (response due to provider within 7 calendar days)	0 days	0 days
Expedited (urgent) Prior Authorization Requests (response due to provider within 72 hours)	0 days	0 days