



Dental Provider Conference Calls

The Department of Health and Hospitals' (DHH) teleconference for providers interested in the new Medicaid Dental Benefit Management Program will occur every other week through the end of June.

DHH used a competitive procurement process to select Managed Care of North America Dental (MCNA) to provide dental services for 1.2 million Medicaid and LaCHIP enrollees. The anticipated go-live date for the dental program is July 1, 2014.

The calls will be conducted from noon to 1 p.m. on the following dates:

April 30, 2014
May 14, 2014
May 28, 2014
June 11, 2014
June 25, 2014

DHH staff and MCNA representatives will give an overview of the program and address any questions providers may have. The call-in information (pre-registration is not required) is as follows:

Call-in #1-888-278-0296
Access Code -6556479#

The calls will only address questions related to the Dental Benefit Management Program. Any questions related to Bayou Health, legacy Medicaid or pharmacy should be directed to the appropriate department. Providers also can communicate with Medicaid staff via email at bayouhealth@la.gov.

More information on the Medicaid Dental Benefit Management Program can be found online at www.MakingMedicaidBetter.com.