



Clear Claim Connection Availability Update

Previously reported issues with Clear Claim Connection (C3) have been resolved. Beginning Monday, February 9, 2026, C3 will be available on the Louisiana Medicaid website. Providers may access the tool by logging in through the Provider Login portal on LAMedicaid.com using their authorized provider login credentials.

Clear Claim Connection is a web-based reference tool that enables providers to view the editing rules and clinical rationale associated with certain ClaimsXten (CXT) edits, including the Medicaid National Correct Coding Initiative (NCCI) edits.

Using C3, providers can enter procedure code combinations to see how they will be evaluated under the state's code-editing logic (CXT/NCCI) for professional and outpatient hospital claims. This can be done before claim submission to improve accuracy or after claim adjudication to better understand denials or bundling decisions. For example, C3 can identify when multiple lines will be bundled and which code will ultimately be paid, helping providers avoid unbundling errors.

The rules and logic displayed in C3 are specific to Louisiana Medicaid fee-for-service claims processing and may differ from other insurers that utilize the same tool.

Use of C3 does not guarantee Medicaid eligibility or claim approval. Claim audit results displayed in C3 do not override Medicaid policy.

Using Clear Claim Connection may help providers:

- Improve coding accuracy, reducing denials and resubmissions
- Educate billing staff on appropriate coding combinations
- Pre-evaluate potential denials or bundling issues
- Better understand and explain claim outcomes

Please note that C3 is a reference tool only. It is not a claims submission system and does not guarantee Medicaid payment. Results should be used in conjunction with official Louisiana Medicaid policy and billing guidance.

For questions related to this information as it pertains to FFS Medicaid, please contact Gainwell Technologies Provider Services at (800) 473-2783 or (225) 924-5040.