



Louisiana Medicaid Announces: New Editing Product - ClaimsXten Coming March 2023

Louisiana Medicaid will launch a new editing product in March 2023. ClaimsXten Portfolio's (formerly Change Healthcare) ClaimCheck editing product is being retired and will be replaced with the ClaimsXten editing software.

ClaimsXten (CXT) is a rules based payment solution that will help improve payment accuracy, decrease appeals and assist in the reduction of overpayments. Like ClaimCheck, it will supplement the current claims processing system. The edits within CXT are based on Current Procedural Terminology (CPT)/Healthcare Common Procedure Coding System (HCPCS), Centers for Medicare and Medicaid Services (CMS) and National Correct Coding Initiative (NCCI) and widely accepted industry standards.

For providers, the implementation of the CXT software means that the correct coding of FFS claims will be more important than ever. While most of the existing ClaimCheck edits will continue to exist within CXT, providers can expect to see some differences in the processing of FFS claims.

Claims processed in the March 28, 2023 cycle will be the first cycle of claims processed using CXT.

LDH will publish updated information related to any changes via the Louisiana Medicaid website, www.lamedicaid.com, remittance advice messages, informational bulletins and other forms of communication. Providers are encouraged to closely monitor the Medicaid website for the most up-to-date information.

Questions regarding this message and fee for service claims are to be directed to Gainwell Technologies Provider Relations at (800) 473-2783 or (225) 924-5040.