Attention All Fee for Service (FFS) Louisiana Medicaid Providers
Elimination of the Requirement to Submit the Recipient Retroactive Eligibility Certification Form with Claims
When the Certification is Retroactive to Cover Claim Dates of Service Over 1 Year

Previously, in cases where a recipient’s eligibility certification was made retroactive to cover services over 1 year old, providers were required to submit the recipient’s retroactive eligibility certification form with their claim(s) in order to be paid. Since these claims could not be submitted within the timely filing limit, the date of the certification form allowed the claims to be special handled and have the timely filing edits bypassed (272/Claim Exceeds 1 Year Filing Limit; and 371/Attachment Requires Review/Filing Deadline).

Logic changes have been made in the Fee for Service Medicaid system to modify these edits. With this modification, the claims processing system will use the date entered into the system from the Medicaid Eligibility Determination System file in order to make the timely filing determination and process the claims.

This change is effective for claims received on or after August 9, 2016. This change should streamline this process for providers; eliminate the need to request a certification form; and allow providers to submit these claims electronically rather than hard copy with justification. In the future if you receive timely filing denials on claims where you believe retroactive eligibility certification should apply, you may submit a paper claim with a letter of inquiry concerning the recipient’s eligibility to:

Louisiana Department of Health
Louisiana Medicaid Program
Attn: Deborah Davis
P.O. Box 91030
Baton Rouge, LA 70821