ATTENTION ALL PROVIDERS
CLAIMS VOIDED DUE TO TIMELY FILING ERROR

Based on extensive review, DHH has identified specific fee-for-service claims where the one (1) year timely filing limit was incorrectly applied during claims processing, and determined that some claims were paid in error. The review period covers fee-for-service claims received from December 2012 to September 2014.

In April 2015, Providers were notified by RA messages and by direct mail-outs that they were identified as being paid for inappropriately timely filed claims. Providers whose claim totals were less than one-thousand ($1,000) dollars were voided during the months of April and May 2015.

Providers whose claim total was one-thousand ($1,000) dollars and greater were given three options to address their claims, and if no choice was made, were informed that claims would be systematically voided within 30 days of the notice.

DHH has delayed the voiding of identified claims to allow for a secondary review of this issue. Based on this re-review, it was determined that all initial findings were correct, except for approximately thirty-six (36) claims. Therefore, affected providers will receive corrected notification by direct mail-out.

Providers originally identified who responded by choosing a specific option and those providers who did not chose an option as previously notified, your claims will be systematically voided on the RA of April 26, 2016. These actions will be based on the original letters of notification. No further notification will be transmitted.

Voided claims can be identified on the RA by the Internal Control Number (ICN) of the claim line, which will have a Julian date (the first 4 digits of the ICN) of 6108 (Sunday, April 17, 2016).

We apologize for this error, and for any inconvenience this may cause. Please contact Molina Provider Relations at (800) 473-2783 or (225) 924-5040 should you have questions regarding this notice.

March 2016