



**Headline: Some Medicaid Fee-For-Service Provider Payments Missed Week of April 13, 2020**

Several Fee-For-Service provider claims scheduled for payment this week were not paid through DXC, the state's fiscal intermediary. We apologize for this inconvenience and are working to correct this error as quickly as possible.

**For all effected providers with a physical address (not a P.O. Box) on file, checks have been overnighted through FedEx either on Tuesday April 14, 2020, or Wednesday, April, 15, 2020.**

Some providers only have a P.O. Box on file, so payment could not be overnighted due to FedEx restrictions. Our provider relations staff is reaching out to these providers with the highest volume unpaid claims to get a physical address so we can overnight payment today.

**If you have claims payments that should have been paid this week and were not, you can call DXC's provider relations at 1-800-473-2783 to provide a physical address and payment will be overnighted to you.**

Any payments not able to be overnighted this week will be paid on Wednesday, April 22, 2020 in the normal manner.