



ATTENTION DENTAL PROVIDERS: DENTAL DUPLICATE CLAIM RECOUPMENTS

Medicaid recently identified a problem that caused duplicate payments of dental procedure codes when submitted more than once by the provider. This problem affected only those dental claims which were processed from February 22, 2010 through April 19, 2010. Program changes have been implemented to correct this problem and all duplicate claims that were processed within the time period mentioned will be automatically recycled by Medicaid and appear on a future remittance advice. Please keep in mind that all claims recycled will consist of recouped payments of these duplicate claims. Should you have any questions, you may contact Provider Relations at 225-924-5040.