

IMPORTANT INFORMATION CONCERNING CLAIMS UNDER PRE-PAYMENT REVIEW:

With the implementation of pre-payment review for LA Medicaid claims, most claims processed to a 'pay' status undergo a delay for pre-payment review prior to payment being made. These 'pending' claims will appear on the RA as "Claims in Process" with edit 241 appended to the claim. This is the indicator to let providers know the claim is in pre-pay review. Providers are reminded that claims presented on the RA can appear under one of several headings:

- Approved Original Claims (paid claims);
- Denied Claims;
- Claims in Process;
- Adjustment Claims (claims being adjusted);
- Previously Paid Claims (the corresponding data previously paid when claims are adjusted); and
- Voided Claims (claims payments being voided).

Remember these claims pending for edit 241 and appearing under the heading "Claims in Process" let the provider know that the claim has been received and should not be worked or resubmitted. "Claims in Process" are claims which are pending in the system for review. After that point, they will not appear again until they are released and paid. Once that review occurs, the claims will move to a paid status on the RA. Once released, they appear as "Approved Original Claims." These claims will not be denied but may be '0' paid. These claims that are '0' paid may not be adjusted or resubmitted. When reviewing the RA, please look carefully at the heading under which the claims appear.

IMPORTANT NOTE: It is the provider's responsibility to implement a procedure to track and reconcile these claims pending for pre-payment review. Providers are strongly advised to put internal procedures in place now for this purpose.

Please review the detailed notices found on home page of the web site, www.lamedicaid.com, concerning the newly implemented pre-payment review process.