

Medicaid Auto-Enrollment To Begin

Louisiana Medicaid has a new health plan beginning January 1, 2023. This includes the current five health plans – Aetna Better Health, AmeriHealth Caritas, Healthy Blue Louisiana, Louisiana Healthcare Connections, and UnitedHealthcare, plus a sixth health plan, Humana Healthy Horizons. Members may be assigned to a different health plan but this does not affect Medicaid coverage. Member’s dental health plans will not change.

All members will get a letter from Healthy Louisiana in November explaining any changes. Before the January 1, 2023 launch, most Medicaid members will be auto-assigned a health plan. The letter will tell members what their current health plan is and what their auto-assigned health plan is. The letter will also tell members how and when they can make changes to their health plan.

In this auto-assignment, some members may be assigned to a health plan that is different from their current health plan. The auto-assignment changes will not be effective until January 1, 2023, and the member will have an opportunity to make changes. Changes made to enrollment between November 8 and December 29, 2022, will be effective starting January 1, 2023. Members will be able to make changes to their health plan until March 31, 2023.

Health plan and dental plan changes can be made by visiting the Healthy Louisiana website (myplan.healthy.la.gov); using the Healthy Louisiana mobile app; calling 1-855-229-6848; or completing the paper enrollment form that is mailed to members and following the directions on the form to return it. For more information, visit www.healthy.la.gov and select “Medicaid Provider Updates” at the top of the page.

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Medicaid Continues to Enroll Providers Who Have Missed the September 30 Deadline

Federal laws enforced by CMS, including the Affordable Care Act and the 21st Century Cures Act, require providers who file claims with Louisiana Medicaid to enroll in Medicaid's web-based provider enrollment portal. Louisiana Medicaid recently hosted a series of provider enrollment webinars to encourage and assist providers with meeting the September 30, 2022 application submission deadline. Despite being past the application deadline, the Provider Enrollment Portal remains open for providers required to enroll who have not yet submitted an application. **It is extremely important to act now to avoid disruption in payments.** Read below for important information regarding claims denials for providers who missed the deadline.

Claims processing effective January 1, 2023:

Scenario 1: Claims for dates of service prior to January 1, 2023 will be adjudicated for providers who have and have not completed enrollment.

Scenario 2: Claims for dates of service after January 1, 2023 will be adjudicated for providers who have completed enrollment.

Scenario 3: Providers who submit an application between October 1, 2022 and December 31, 2022 will be able to resubmit claims for dates of service on or after January 1, 2023, that deny for failing to be fully enrolled. Once provider enrollment is complete, claims may be resubmitted.

Scenario 4: Providers who do not submit an application between October 1, 2022 and December 31, 2022 will receive claims denials and may not resubmit claims with dates of service on or after January 1, 2023.

Provider Lookup Tool:

If providers are unsure of their enrollment status, a Provider Portal Enrollment Lookup Tool is available at <https://www.lamedicaid.com/portalenrollmentstatus/search>. Results will show the provider’s status as either enrollment complete, action required, application not submitted, or currently in process by Gainwell. Providers that are not shown in the results are not required to enroll at this time. Invitation letters for those providers will be sent at a later date. The Lookup Tool is updated daily.

Provider Resources:

For additional information, and to view the a recording of the recent webinars or view a copy of the presentation, visit <https://ldh.la.gov/page/4125>

Providers with questions are reminded to consult [Informational Bulletin 22-4](#) which provides additional information on Medicaid Provider Enrollment and provider resources for questions.

Providers needing assistance with application and enrollment should contact Gainwell Technologies by emailing louisianaprovenroll@gainwelltechnologies.com or contacting 1-833-641-2140 for a status update on enrollment and any next steps needed to complete the process.

**MEDICAID MEMBERS
DON'T RISK LOSING YOUR
HEALTH COVERAGE.**

Keep your address and phone number up to date.
You can do this:

- Online at mymedicaid.la.gov
- By email at mymedicaid@la.gov
- By calling your health plan
(the number is on your insurance card)
- Or by calling Louisiana Medicaid
toll-free at 1-888-342-6207

Don't miss important updates about your health insurance. If you do get a letter in the mail, follow the instructions and respond to Medicaid.



Monkeypox Toolkit

LDH has created a toolkit to support monkeypox communications. The toolkit includes FAQs, social graphics, sample social posts, a fact sheet, and posters for providers. [Click here for the monkeypox communications toolkit.](#)

For general monkeypox questions or questions about the vaccine visit <https://www.ldh.la.gov/page/monkeypox> or call 211.



LDH's Public University Partnership Program Extends Deadline

Louisiana Medicaid is pleased to announce the continuation of the Louisiana Public University Partnership Program (PUPP). PUPP involves cost sharing between public universities and colleges, and LDH for research opportunities that will advance Louisiana Medicaid priorities.

The application period is currently open and the submission deadline has been extended to September 30, 2022. Interested parties are encouraged to submit their applications in advance of the deadline to ensure they have time to make any necessary application corrections.

Award notification will occur on November 1, 2022, with implementation beginning on January 1, 2024.

Findings from the research projects will guide policy-making and promote innovation and new approaches to address Medicaid priorities. These priorities include improving maternal and neonatal outcomes, improving early childhood health and development, reducing deaths and illness with a focus on preventive care, improving mental health and substance use outcomes, and improving health equity.

Successful proposals will demonstrate how a new project or expansion of existing efforts will promote the delivery of evidence-based, high-quality, accessible, and cost-effective care to Louisiana Medicaid members. The partnerships will offer a unique opportunity for the state to serve as a laboratory for innovation and develop local solutions for challenges facing LDH programs. Louisiana joins 25 other states that have similar research grant opportunities.

Visit <https://ldh.la.gov/page/4201> for more information about this funding opportunity or to apply.



Health Observance Calendar

October Health Observances 2022

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Health Literacy Awareness Month National Substance Abuse Prevention Month National ADHD Awareness Month National Breast Cancer Awareness Month Domestic Violence Awareness Month Pregnancy and Infant Loss Awareness Month			Disability History Month Down Syndrome Awareness Month AIDS Awareness Month National Medicine Abuse Awareness Month Dental Hygiene Month National Disability Employment Awareness Month			1 
Mental Illness Awareness Week (2nd-8th)						
2 	3 Child Health Day	4	5	6 World Cerebral Palsy Day National Depression Screening Day	7	8 World Hospice and Palliative Care Day 
Emergency Nurses Week (10-16)						
9 	10 Indigenous Peoples Day World Teen Mental Health Day	11	12 World Arthritis Day	13 World Sight Day	14	15 Global Handwashing Day; 
16 	17 World Trauma Day	18	19	20 World Osteoporosis Day	21 National Mammography Day Lock Your Meds Day	22 National Rx Take-Back Day 
Red Ribbon Week (23rd-31st)						
23 	24	25	26	27 World Occupational Therapy Day	28 National First Responders Day	29 World Stroke Day 
30 	31					

Influenza Vaccines: 2022-2023 Updates and Resources

*Compiled by: Office of Outcomes Research and Evaluation
College of Pharmacy
University of Louisiana Monroe*

Centers for Disease Control and Prevention (CDC) Influenza Season 2022–2023 Vaccine Recommendations

Annual flu vaccination is recommended for everyone 6 months and older, with few exceptions as has been the case since 2010. New this season, however, is a preferential recommendation for the use of higher dose and adjuvanted flu vaccines in people 65 and older over standard dose, unadjuvanted flu vaccines.

Differences in the 2022-2023 Influenza Season

- The composition of flu vaccines has been updated.
- For the 2022-2023 flu season, there are three flu vaccines that are preferentially recommended for people 65 years and older. These are *Fluzone High-Dose Quadrivalent* vaccine, *Flublok Quadrivalent* recombinant flu vaccine and *Fluad Quadrivalent* adjuvanted flu vaccine.
- The recommended timing of vaccination is similar to last season.
 - For most people who need only one dose for the season, September and October are generally good times to get vaccinated. Vaccination in July and August is not recommended for most adults but can be considered for some groups. While ideally it’s recommended to get vaccinated by the end of October, it’s important to know that vaccination after October can still provide protection during the peak of flu season.
 - Adults, especially those 65 years and older, should generally not get vaccinated early (in July or August) because protection may decrease over time, but early vaccination can be considered for any person who is unable to return at a later time to be vaccinated.
 - Some children need two doses of flu vaccine. For those children it is recommended to get the first dose as soon as the vaccine is available, because the second dose needs to be given at least four weeks after the first. Vaccination during July and August also can be considered for children who need only one dose. However, getting vaccinated later can still be protective, as long as flu viruses are spreading—even into January or later.

Available Influenza Vaccines	
<ul style="list-style-type: none"> • All influenza vaccines expected to be available this season are quadrivalent (4-component) vaccines, designed to protect against four different influenza viruses, including two influenza A viruses and two influenza B viruses. • There are many different influenza vaccine options with varying indications, including egg-free and thimerosal-free influenza vaccines, high dose and adjuvanted vaccines for older patients, and a nasal spray vaccine. 	
<u>Standard-dose Quadrivalent (Flu Shot)</u>	<ul style="list-style-type: none"> • Approved for people 6 months of age and older • Usually given in an arm muscle with a needle, although one can also be given with a jet injector (only for people 18 through 64 years old)
Live Attenuated Influenza Vaccine (Nasal Spray Vaccine)	<ul style="list-style-type: none"> • Approved for people between 2 and 49 years old • Not recommended for pregnant people, immunocompromised people, or people with certain medical conditions • Good option for healthy people in this age group who are not pregnant and who do not like needles
Recombinant	<ul style="list-style-type: none"> • Approved for adults 18 years and older • Produced using a method that does not require an egg-grown virus • Egg-free
Adjuvanted	<ul style="list-style-type: none"> • Made with an ingredient that helps create a stronger immune response • Approved for adults 65 years and older

High-Dose	<ul style="list-style-type: none"> • Contains four times the amount of antigen as a regular flu shot to create a stronger immune response • Approved for adults 65 years and older
Cell-Based	<ul style="list-style-type: none"> • Produced by growing virus in cultured cells of mammalian origin instead of in eggs • Egg-free • Approved for people 6 months and older

- Early vaccination can also be considered for people who are in the third trimester of pregnancy, because this can help protect their infants during the first months of life (when they are too young to be vaccinated).
- The age indication for the cell culture-based inactivated flu vaccine, *Flucelvax Quadrivalent (ccIV4)*, changed from 2 years and older to 6 months and older.
- Pre-filled *Afluria Quadrivalent* flu shots for children are not expected to be available this season. However, children can receive this vaccine from a multidose vial at the recommended dose.

CDC Health Care Professionals *Fight Flu* Toolkit

Whether you are a primary care physician, nurse, pharmacist, or other health care professional (HCP), you play a significant role in helping protect your patients against influenza. The best available protection is annual influenza vaccination for all patients ages 6 months and older. Your strong influenza vaccine recommendation is one of the most important factors in patients accepting the vaccine.

The CDC provides tools to prepare your practice to fight flu. The materials will:

- Equip you to make strong influenza vaccine recommendations
- Facilitate productive conversations with your patients
- Improve your influenza vaccination rates

The [CDC Health Care Professional \(HCP\) Fight Flu Toolkit](#) provides information on the timing and types of influenza vaccinations as well as methods to provide a strong influenza vaccine recommendation to parents, adults ages 50-64, adults ages 65+, and the general public.

As a health care professional, your strong recommendation is a critical factor in whether your patients get an influenza vaccine. Most adults believe vaccines are important, but they need a reminder from you to get vaccinated. After making your recommendation, follow up with each patient during subsequent appointments to ensure the patient received an influenza vaccine. If the patient still is unvaccinated, repeat the recommendation and try to identify and address any questions or concerns.

Make a Strong Influenza Vaccine Recommendation (SHARE)

It is important for all patients to receive a strong recommendation for vaccination from their provider. CDC suggests using the SHARE method to make a strong vaccine recommendation and provide important information to help patients make informed decisions about vaccinations:



SHARE the reasons why an influenza vaccine is right for the patient given his or her age, health status, lifestyle, occupation, or other risk factors.

HIGHLIGHT positive experiences with influenza vaccines (personal or in your practice), as appropriate, to reinforce the benefits and strengthen confidence in influenza vaccination.

ADDRESS patient questions and any concerns about influenza vaccines, including side effects, safety, and vaccine effectiveness in plain and understandable language. Acknowledge that while people who get an influenza vaccine may still get sick, there are studies that show that illness may be less severe.

REMIND patients that influenza vaccines help protect them and their loved ones from serious influenza illness and complications that can result in hospitalization or even death for some people.

EXPLAIN the potential costs of getting influenza, including potential serious health effects for the patient, time lost (such as missing work or family obligations), financial costs, and potentially spreading influenza to more vulnerable family or friends.

Share this [CDC Flu Vaccine: Get the Facts](#) informational handout with your patients who want additional information, have questions, or decline influenza vaccination at first recommendation. This resource will provide context to the efficacy of the influenza vaccine and highlight its safety.

Help parents understand the risks of flu and what they can do to protect their children by sharing the CDC flyer: [The Flu: A Guide for Parents](#). This educational resource provides clear answers to common questions about flu symptoms, flu vaccine safety, and flu treatment. _

Additional CDC Resources for Providers

[Seasonal Influenza Vaccination Resources for Health Professionals](#)

[Summary of Recommendations for the 2022- 2023 Influenza Season](#)

[Table: Influenza vaccines — United States, 2022–23 influenza season](#)

[Flu Vaccine Appointment Reminder Template](#)

[Pharmacist Flu Talking Points 2022](#)

Additional CDC Resources for Patients

[Influenza Preventive Steps](#)

[What to Do if Your Child Gets the Flu](#)

[Pregnant Women Need a Flu Shot](#)

[For Patients over the Age of 65](#)

Reference: [Influenza \(Flu\) | CDC](#)

Affordable Connectivity Program Available to Assist with Internet Affordability

The Federal Communications Commission (FCC) launched the Affordable Connectivity Program (ACP) on December 31, 2022. The ACP is a new federal program that helps low-income households pay for internet services and connected devices like a laptop or tablet.

Households are eligible to enroll if their income is below 200% of Federal Poverty Guidelines, or if someone in their household currently receives a government benefit, such as SNAP, Medicaid, WIC, SSI, FPHA, Veterans Pension and Survivor Benefit, Free and Reduced-Price School Lunch Program or School Breakfast Program, USDA Community Eligibility Provision school, or received a Federal Pell Grant in the current award year.

Eligible households receive up to a \$30 per month discount on internet service, including associated equipment rentals such as modems; up to a \$75 per month discount if their household is on qualifying Tribal lands; and a one-time discount of up to \$100 for a laptop, tablet, or desktop computer if you pay a \$10 to \$50 co-pay. Some low-cost service plans may be fully covered.

To apply, visit affordableconnectivity.gov or call 1-877-384-2575 to request an application. Once the application is complete, contact a participating internet service provider to start receiving the monthly discount.

Vaccine Incentive Program Available for Medicaid Members

Louisiana Medicaid's "Shot per 100,000" COVID vaccine incentive program is an ongoing effort to increase COVID vaccination rates in the state of Louisiana. The goal is to increase vaccination rates by offering \$200 gift cards to the first 100,000 eligible Medicaid enrollees for a limited time, if they receive the first or second dose of the vaccine or the single-dose vaccine.

This program includes Medicaid members who are **six months of age or older**. Individuals must receive their first or second dose of the COVID vaccine or the single-dose COVID vaccine on or after April 5, 2022 for those ages five and older, and on or after July 5, 2022 for those six months to four years old. Booster shots are not included in the program. Medicaid members already fully vaccinated or those who already received a gift card from LDH for receiving the COVID vaccine are not eligible.

Members can choose where to receive their vaccination from any vaccine administration location. Gift card distribution will be handled by the Medicaid's managed care organizations. Cards are limited to one per member. Please post or share the attached flyer with the Medicaid members you serve. Information is also available at the web site at www.ldh.la.gov/vaccinegiftcard.

COVID-19 Testing and Treatment Coverage

For all Medicaid members, testing is covered with no copay. In addition, clinic visits, emergency department visits, and hospitalizations related to COVID-19 testing and treatment are covered without copays.

Medicaid covers all COVID-19 treatments for which the FDA has issued an Emergency Use Authorization (EUA). Treatment coverage is provided with no cost sharing for Medicaid beneficiaries.

The relevant procedure codes for treatments and treatment administration are listed on the "COVID-19 Vaccine/Treatment Fee Schedule" which will be updated as new information becomes available. See IB 21-11 for Reimbursement Updates – 2021. Coverage is provided according to the clinical criteria listed in the EUA and is effective on the date listed on the fee schedule. Reimbursement is available for COVID-19 treatments administered in the member's home or residence according to the fee schedule. MCOs have been instructed to recycle claims and notify impacted providers as needed when the fee schedule is updated.

Currently, many treatment medications are provided at no cost to providers by the federal government and therefore those medication codes shall be reimbursed at \$0. Treatment medications purchased from the

commercial marketplace may be reimbursed if appended with the appropriate modifier, as listed in the COVID-19 Vaccine and Treatment Fee Schedule. Reimbursement is made for treatment administration when performed appropriately, defined as:

1. The beneficiary meets the age requirement on the date of service
2. The medication code matches the administration code

This policy will be updated as needed for changes in medication availability and eligibility criteria. Abuse or overuse is subject to review and recoupment.

FDA Authorizes Emergency Use of Novavax COVID-19 Vaccine

The [U.S. Centers for Disease Control and Prevention](#) (CDC) has endorsed Novavax's two-dose COVID-19 vaccine as another COVID-19 vaccine primary series option for adults ages 18 and older, following its Advisory Committee on Immunization Practices' (ACIP) recommendation and the U.S. Food and Drug Administration's emergency use authorization (EUA).

LDH has notified all healthcare providers that this guidance is effective immediately, and they can start ordering the vaccine now. The Novavax vaccine is expected to become available in the coming weeks.

The Louisiana Medicaid Fee-for-Service (FFS) Pharmacy Program and managed care organizations (MCO) are covering Novavax, which is administered as a two-dose primary series, three weeks apart.

Novavax contains the SARS-CoV-2 spike protein and Matrix-M adjuvant. Adjuvants are included in some vaccines to enhance the immune response of the vaccinated individual.

The federal government covers the cost of the COVID-19 vaccine. Therefore, Louisiana Medicaid will reimburse enrolled pharmacies for the *administration fee only*. Coverage for the Pfizer, Janssen (Johnson & Johnson), and Moderna COVID-19 vaccines will continue.



Medicaid Coverage for COVID-19 Testing for Uninsured Patients

Per the Families First Coronavirus Response Act and the Coronavirus Aid, Relief, and Economic Security Act, Louisiana Medicaid provides coverage to include COVID-19 testing for uninsured individuals for the duration of the federally declared public health emergency. Coverage is limited to COVID-19 testing and related office visits for uninsured Louisiana residents. No treatment costs are covered under this program.

The benefit is provided through Medicaid fee-for-service and not through the managed care program or a managed care organization. Providers must be a Medicaid enrolled provider and must be enrolled before services are provided

Providers not enrolled as a Medicaid provider with Gainwell Technologies will need to complete a [temporary emergency application](#) with Medicaid's fiscal intermediary, Gainwell Technologies, to be paid for testing and testing related services for the uninsured. Providers will be required to self-attest on the uninsured individual's application to Medicaid that they are not also [billing the Department of Health and Human Services \(HHS\) or the Health Resources and Services Administration \(HRSA\)](#) for the same services. You also may not bill on any contract with the Louisiana Department of Health to provide COVID-19 testing for these patients. If Medicaid identifies other third party coverage is available (e.g., Medicare, private insurance), Medicaid will not cover the services.

For additional guidance, visit [Medicaid's provider web page for COVID-19 testing coverage for uninsured individuals](#). The site contains billing information, a [detailed provider guide](#), frequently asked questions for providers, and the [simplified application](#) patients can fill out to determine if they are eligible for coverage.

Remittance Advice Corner

Attention Louisiana Medicaid Providers:

It has been determined that certain paid FFS pharmacy claims (Flu vaccinations and Prevnar 20) in 2021-2022 were incorrectly reimbursed by Louisiana Medicaid. Therefore Manual Adjustments are being processed and will appear on the 5/10 RA. The ICN range is 2121288000001 thru 2121288000140.

2022 HCPCS and Physician-Administered Drug Reimbursement Updates

The Louisiana Medicaid fee-for-service (FFS) professional services files have been updated to reflect the new and deleted Healthcare Common Procedure Coding System (HCPCS) codes effective for dates of service beginning on January 1, 2022. Providers will begin to see these changes on the remittance advice of April 19, 2022. Claims that have been denied due to use of the new 2022 codes prior to their addition to the claims processing system will be systematically recycled with no action required by providers.

Effective for dates of service beginning on January 1, 2022, Louisiana Medicaid updated the reimbursement rates on the FFS file for physician-administered drugs and payable vaccines for professional services. Claims previously submitted for these drugs or vaccines with dates of service on or after January 1, 2022 will be systematically adjusted to ensure proper payment. No action is required by the provider.

For questions related to this information as it pertains to fee-for-service Medicaid claims processing, please contact Gainwell Technologies Provider Services at (800) 473-2783 or (225) 924-5040.

Questions regarding managed care claims should be directed to the appropriate managed care organization.

Medicaid Public Notice and Comment Procedure

As of Aug. 1, 2019, a public notice and comment period is required before certain policies and procedures are adopted. Drafts will be published on LDH's website to allow for public comment, as per HB 434 of the 2019 Regular Legislative Session. This requirement applies to managed care policies and procedures, systems guidance impacting edits and payment, and Medicaid provider manuals.

In compliance with R.S. 46:460.51(15), 460.53, and 460.54, this procedure provides for a defined term, a public notice requirement, implementation of a policy for the adoption of policies and procedures, and for related matters. Public Comments for the listed policies and procedures can be left at the link below.

- Louisiana Medicaid (Title XIX) State Plan and Amendments;
- Louisiana Medicaid Administrative Rulemaking Activity;

- Medicaid Provider Manuals;
- Contract Amendments;
- Managed Care Policies & Procedures; and
- Demonstrations and Waivers.

<http://www.ldh.la.gov/index.cfm/page/3616>

Manual Chapter Revision Log

Manual Chapter	Section(s)	Date of Revision(s)
Durable Medical Equipment (DME)	<ul style="list-style-type: none"> • Section 18.2 – Specific Coverage Criteria Section 18.2 – Specific Coverage Criteria	09/02/22 09/30/22
Family Planning – Take Charge Plus	<ul style="list-style-type: none"> • Section 48.0 – Overview • Section 48.1 – Covered Services • Section 48.2 – Beneficiary Requirements • Section 48.3 – Provider Participation • Section 48.4 – Reimbursement • Section 48.5 – Record Keeping • Appendix A – Reserved Appendix B – Frequent Contact Information	09/22/22
Medical Transportation	Section 10.3 – Provider Requirements	09/08/22
New Opportunities Waiver (NOW)	Appendix E – Billing Codes	09/15/22
Pharmacy Benefits Management Services	Section 37.5.15 – Third Part Liability/Coordination of Benefits	09/06/22
Professional Services	Section 5.1 – Covered Services – Routine Care Provided to Beneficiaries Enrolled in Clinical Trials	09/19/22
Residential Options Waiver (ROW)	Appendix E – Billing Codes	09/15/22
Vision (Eyewear)	<ul style="list-style-type: none"> • Section 46.0 – Overview • Section 46.1- Covered Services • Section 46.2 – Beneficiary Requirements • Section 46.4 – Prior Authorization • Section 46.5 – Reimbursement • Section 46.6 – Record Keeping • Appendix A – Fee Schedule • Appendix B – Prior Authorization Form Appendix C – Claims Filing	09/08/22



Please see below a list of useful links:

- Louisiana Medicaid Informational Bulletins – <https://ldh.la.gov/page/1198>
- Subscribe to Informational Bulletin Updates by Email - <https://ldh.la.gov/index.cfm/communication/signup/3>
- Pharmacy Facts Newsletter– <https://ldh.la.gov/page/3036>
- Louisiana Medicaid COVID-19 Provider Guidance - <https://ldh.la.gov/page/3872>

For Information or Assistance, Call Us!

Provider Relations	1-800-473-2783 (225) 294-5040 Medicaid Provider Website	General Medicaid Eligibility Hotline	1-888-342-6207
Prior Authorization: Home Health/EPSDT – PCS Dental	1-800-807-1320 1-855-702-6262 MCNA Provider Portal	MMIS Claims Processing Resolution Unit	(225) 342-3855 MMIS Claims Reimbursement
DME & All Other	1-800-488-6334 (225) 928-5263	MMIS/Recipient Retroactive Reimbursement	(225) 342-1739 1-866-640-3905 MMIS Claims Reimbursement
Hospital Pre-Certification	1-800-877-0666		
REVS Line	1-800-776-6323 (225) 216-(REVS)7387 REVS Website	Medicare Savings	1-888-544-7996 Medicare Provider Website
Point of Sale Help Desk	1-800-648-0790 (225) 216-6381	For Hearing Impaired	1-877-544-9544
		Pharmacy Hotline	1-800-437-9101 Medicaid Pharmacy Benefits
		Medicaid Fraud Hotline	1-800-488-2917 Report Medicaid Fraud

