

## Medicaid Provider Enrollment Deadline: September 30, 2022

Medicaid will begin denying claims on December 31, 2022 for providers who have not completed enrollment through the Medicaid Provider Enrollment Portal. The deadline to submit an enrollment application is September 30.

Providers must allow several weeks from the time of the application submission to the time that enrollment is considered complete. Claims will be denied beginning December 31, 2022 for providers who have not completed the enrollment process.

CMS has mandated enrollment and it applies to any provider that provides care to Medicaid members, which includes current managed care organization (MCO) only providers, Dental Benefits Program Manager (DBPM) providers, Coordinated System of Care (CSoc) providers and existing fee-for-service providers. All providers, including any new providers enrolling for the first time, are notified by invitation letter when it is time for them to enroll.

Providers will need several data points to complete enrollment, including Louisiana Provider ID, NPI, city, state and zip code. This information is included in the letter from Gainwell Technologies. Providers can complete enrollment at [www.lamedicaid.com](http://www.lamedicaid.com).

If providers are unsure of their enrollment status, a Provider Portal Enrollment Lookup Tool is available at [www.lamedicaid.com](http://www.lamedicaid.com). Data elements that may be used for lookup include: NPI, provider name, provider type, specialty, address, city and state, or zip code. Results given will show provider's status as either enrollment complete, action required or currently in process by Gainwell. Providers that are not shown in results are not required to enroll at this time. Invitation letters for those providers will be sent at a later date.

Any public user can use the tool to check current enrollment status. The lookup tool is updated daily and results may be downloaded.

If your information has not been processed within 15 business days, please contact Gainwell Technologies by emailing [louisianaprovenroll@gainwelltechnologies.com](mailto:louisianaprovenroll@gainwelltechnologies.com) or contacting (833) 641-2140 for a status update on enrollment and any next steps needed to complete the process.

Additional guidance regarding provider enrollment is located at [www.ldh.la.gov/medicaidproviderenrollment](http://www.ldh.la.gov/medicaidproviderenrollment).

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## LDH Pink Letter Campaign Flyer

# MEDICAID MEMBERS DON'T RISK LOSING YOUR HEALTH COVERAGE.

Keep your address and phone number up to date.  
You can do this:



- Online at [mymedicaid.la.gov](https://mymedicaid.la.gov)
- By email at [mymedicaid@la.gov](mailto:mymedicaid@la.gov)
- Toll-free at 1-888-342-6207



Don't miss important updates about your health insurance. If you do get a letter in the mail, follow the instructions and respond to Medicaid.



## Upcoming Emergency Preparedness and Disability Awareness Training

The Louisiana Developmental Disability Council is offering a training on the needs of populations with disabilities, their access, and their functional needs. Content includes responsibilities of emergency management and disability advocates during an emergency.

- Federal Law mandates that emergency planning, preparedness, response and recovery include appropriate and accurate content that address people with disabilities, access, and functional needs.
- Emergency Operations Plans (EOP) must include procedures to solicit, receive, and use input from people with a variety of disabilities.
- Community evacuation plans shall address plans to enable people who have mobility disabilities, are blind or have low vision, are deaf or hard of hearing, have cognitive disabilities, mental illness.
- EOPs should have emergency warning systems effective for the deaf/hard of hearing.
- Emergency Shelters should have a back-up generator...so as to keep medications refrigerated...and for other power dependent needs.
- Ensure that people who use service animals are not separated from their service animal.
- Plans for post-emergency temporary housing that can accommodate people with disabilities.

Date: September 13-14, 2022

Location: Pineville, LA

Registration link and further details are embedded below.

### July 11, 2022

The Louisiana Developmental Disabilities Council has contracted with Niagara University (NU) to educate anyone involved in emergency planning, preparedness, response, and recovery as it pertains to individuals with access and functional needs, including people with disabilities.

NU has tailored a presentation and training that identifies the responsibilities of both emergency management personnel and disability advocates during an emergency. This program will introduce the four modules necessary for proper response:

- Disability Awareness Training
- The Americans with Disabilities Act (ADA) specific to Emergency Management
- Emergency Plan Content
- Inclusive Planning and Active Participation

The trainings will be statewide, in-person trainings and are free to attend. More information about the training and trainer can be found [here](#).

### September 2022 Training

**Date:**

September 13 - 14, 2022

**Time:**

9:00 AM – 5:00 PM

**Location:**

Kees Park Community Center  
2450 Highway 28 East  
Pineville, LA 71360

**Options:**

Two Full Days or One Half Day

### [Register for Two Full Days](#)

9:00 AM – 5:00 PM on September 13<sup>th</sup> and 14<sup>th</sup>

Who should attend:

- Those active in the disability community and/or working in emergency management.
- *There is a requirement* to report emergency management participation following the training.

### [Register for One Half Day](#)

1:00 PM – 5:00 PM on September 14<sup>th</sup>

Who should attend:

- Those interested in learning about emergency preparedness and looking to be involved in a capacity that suits your interest and availability.
- *No* requirement to report participation in the emergency management training.

For questions regarding this training or to request accommodations, such as ASL Interpreter, please email [carynewman@niagara.edu](mailto:carynewman@niagara.edu) or call 716-286-8139.

### **Contact Us**

LaDDC News is the electronic newsletter for the LA Developmental Disabilities Council. If there are any questions about the information above, contact the Council by replying to this email, or calling the toll free number listed below:

phone: 1-800-450-8108

email: [info@laddc.org](mailto:info@laddc.org)

website: [www.laddc.org](http://www.laddc.org)

facebook: [www.facebook.com/LaDDCouncil](http://www.facebook.com/LaDDCouncil)

twitter: [www.twitter.com/LaDDCouncil](http://www.twitter.com/LaDDCouncil)

Sign up to receive LaDDC Newsletters [HERE](#).

View all recent LaDDC Newsletters [HERE](#).

## **Vaccine Incentive Program Available for Medicaid Members**

Louisiana Medicaid’s “Shot per 100,000” COVID vaccine incentive program is an ongoing effort to increase COVID vaccination rates in the state of Louisiana. The goal is to increase vaccination rates by offering \$200 gift cards to the first 100,000 eligible Medicaid enrollees for a limited time, if they receive the first or second dose of the vaccine or the single-dose vaccine.

This program includes Medicaid members who are **six months of age or older**. Individuals must receive their first or second dose of the COVID vaccine or the single-dose COVID vaccine on or after April 5, 2022 for those ages five and older, and on or after July 5, 2022 for those six months to four years old. Booster shots are not included in the program. Medicaid members already fully vaccinated or those who already received a gift card from LDH for receiving the COVID vaccine are not eligible.

Members can choose where to receive their vaccination from any vaccine administration location. Gift card distribution will be handled by the Medicaid’s managed care organizations. Cards are limited to one per member. Please post or share the attached flyer with the Medicaid members you serve. Information is also available at the web site at [www.ldh.la.gov/vaccinegiftcard](http://www.ldh.la.gov/vaccinegiftcard).

## The COVID-19 Vaccine is Now Recommended to Children Ages 6 Months and Older

Based on the rigorous scientific review of the latest data by the U.S. Food and Drug Administration (FDA), the Louisiana Department of Health and Centers for Disease Control and Prevention (CDC) recommend all children ages 6 months and up are now eligible for free vaccination against COVID-19. The COVID-19 vaccine will help to protect the children and their families.

Providers may find helpful information at <https://ldh.la.gov/covidvaccine-for-providers> and share information with their patients from the resources below:

[TOOLKIT: Digital Media Toolkit for Parents](#)

[TOOLKIT: Digital Media Toolkit for Partners](#)

[NEW POSTER for Healthcare Providers](#)

[NEW Q&A ONE PAGER: LDH Guidance for Children Ages 6 months and up](#)

Louisiana's COVID-19 Support Hotline is available at 855-453-0774.

## COVID-19 Vaccine Update: FDA Authorizes Emergency Use of Novavax COVID-19 Vaccine, Adjuvanted

The [U.S. Centers for Disease Control and Prevention](#) (CDC) has endorsed Novavax's two-dose COVID-19 vaccine as another COVID-19 vaccine primary series option for adults ages 18 and older, following its Advisory Committee on Immunization Practices' (ACIP) recommendation and the U.S. Food and Drug Administration's emergency use authorization (EUA).

LDH has notified all healthcare providers that this guidance is effective immediately, and they can start ordering the vaccine now. The Novavax vaccine is expected to become available in the coming weeks.

The Louisiana Medicaid Fee-for-Service (FFS) Pharmacy Program and managed care organizations (MCO) are covering Novavax, which is administered as a two-dose primary series, three weeks apart.

Novavax contains the SARS-CoV-2 spike protein and Matrix-M adjuvant. Adjuvants are included in some vaccines to enhance the immune response of the vaccinated individual.

The federal government covers the cost of the COVID-19 vaccine. Therefore, Louisiana Medicaid will reimburse enrolled pharmacies for the **administration fee only**. Coverage for the Pfizer, Janssen (Johnson & Johnson), and Moderna COVID-19 vaccines will continue.

## I/DD Dental Coverage Expansion

Beginning July 1, 2022, individuals ages 21 and older with Intellectual/Developmental Disabilities (I/DD) who are enrolled in the New Opportunities Waiver, Residential Options Waiver or the Supports Waiver are eligible for comprehensive Medicaid coverage for dental care.

Many states have found that investing in preventive dental care for Medicaid enrollees saves public dollars on a net cost basis by preventing emergency department visits and expensive, complicated treatments and hospitalizations arising from neglect of oral health.

Comprehensive Medicaid coverage for dental care includes coverage for dental and oral health services like diagnostic services, preventive services, restorative services, endodontics, periodontics, prosthodontics, oral and maxillofacial surgery, orthodontics, and emergency care.

Act 450 of the 2021 Regular Session was signed into law by Governor John Bel Edwards on June 23, 2021. The Act provides for the coverage of comprehensive dental care for adults 21 years of age and older with developmental or intellectual disabilities who are enrolled in the New Opportunities Waiver, Residential Options Waiver or the Supports Waiver. Over 12,000 people are expected to gain access to the new dental coverage.

Benefits will be provided through a beneficiary's existing dental plan, DentaQuest or MCNA. Beneficiaries may reach DentaQuest at 1-800-685-0143 and MCNA at 1-855-702-6262. Please send questions to Kevin Guillory ([kevin.guillory@la.gov](mailto:kevin.guillory@la.gov)).

## Louisiana Public University Partnership Program (PUPP)

Louisiana Medicaid is pleased to announce continuation of **Public University Partnership Program (PUPP)** for Louisiana public colleges and universities for State Fiscal Year 23.

The Louisiana Public University Partnership Program (PUPP) involves cost-sharing between the public college/university and LDH for research opportunities that will advance Louisiana Medicaid priorities. Research can consist of a new project or an expansion of existing efforts. Successful proposals will demonstrate how the findings of the project will promote the delivery of evidence-based, high-quality, accessible, and cost-effective care to Louisiana Medicaid members.

**PUPP's** next Notice of Funding Opportunity opened on May 20, 2022, with an application deadline of August 15, 2022. For more information, visit <https://ldh.la.gov/page/4201>. Any public institution of postsecondary education in Louisiana governed by the Board of Regents, the Board of Supervisors of Louisiana State University and Agricultural and Mechanical College, the Board of Supervisors of Southern University and Agricultural and Mechanical College, the Board of Supervisors for the University of Louisiana System, or the Board of Supervisors of Community and Technical Colleges that is engaged in health sciences research is eligible to apply for this funding. Private non-profit and private for-profit colleges and universities are **not** eligible for this opportunity.

## Sleep Hygiene

*Compiled by: Office of Outcomes Research and Evaluation  
College of Pharmacy  
University of Louisiana Monroe*

About 70 million Americans suffer from chronic sleep problems and a third of US adults report that they usually get less than the recommended amount of sleep. Lack of sleep is associated with injuries, chronic diseases, mental illnesses, poor quality of life and well-being, increased health care costs, and lost work productivity. Sleep problems are major contributors to some chronic conditions, including obesity and depression. Sleep disorders can increase a person's risk of health problems; therefore, getting adequate sleep is needed for good health. Fortunately, sleep disorders can be diagnosed and treated, bringing relief to those who suffer from them.

Sleep hygiene is the term used to describe environmental and behavioral practices recommended to promote better quality sleep. These recommendations were developed to help patients suffering with mild-to-moderate insomnia. Patients who present with insomnia should be assessed by clinicians who can then offer recommendations based on their assessment. Patient education regarding sleep hygiene is an important component of addressing sleep issues.

**Sleep Hygiene Patient Education**

***Why is sleep important?***

- Your body needs adequate sleep on a daily basis. The more hours of sleep you miss, the harder it is for you to think and perform as well as you would like. Lack of sleep can make you less alert and affect your coordination, judgement, and reaction time while driving. This is known as cognitive impairment. Understanding how lack of sleep affects your health can allow you to make healthier decisions for you and your family.
- People often cut back on their sleep for work, for family demands, or even to watch a good show on television. But if not getting enough sleep is a regular part of your routine, you may be at an increased risk for obesity, type 2 diabetes, high blood pressure, heart disease and stroke, poor mental health, and even early death.
- Even one night of short sleep can affect you the next day. Not only are you more likely to feel sleepy, you're more likely to be in a bad mood, be less productive at work, and be involved in a motor vehicle crash.
- Getting enough sleep is important for people of all ages to stay in good health. Learn how much sleep you need.

***How much sleep do I need?***

How much sleep you need changes as you age. The American Academy of Sleep Medicine and the Sleep Research Society recommend:

Age Group	Age	Recommended Hours of Sleep
Infant	4 – 12 months	12-16 hours per 24 hours (including naps)
Toddler	1 – 2 years	11-14 hours per 24 hours (including naps)
Pre-School	3 – 5 years	10-13 hours per 24 hours (including naps)
School Age	6 – 12 years	9-12 hours per 24 hours
Teen	13 – 18 years	8-10 hours per 24 hours
Adult	18 – 60 years	7 or more hours per night

***What about sleep quality?***

Getting enough sleep is important, but good sleep quality is also essential. Signs of poor sleep quality include feeling sleepy or tired even after getting enough sleep, repeatedly waking up during the night, and having symptoms of a sleep disorder (such as snoring or gasping for air). Better sleep habits may improve the quality of your sleep. If you have symptoms of a sleep disorder, such as snoring or being very sleepy during the day after a full night's sleep, make sure to tell your doctor.

***What can I do to get a good night's sleep?***

Like eating well and being physically active, getting a good night's sleep is vital to your well-being. Here are 13 tips to help you:

- **Stick to a sleep schedule.** Go to bed and wake up at the same time each day—even on the weekends.
- **Exercise is great, but not too late in the day.** Try to exercise at least 30 minutes on most days but not later than 2–3 hours before your bedtime.

**Avoid caffeine and nicotine.** The stimulating effects of caffeine in coffee, colas, certain teas, and chocolate can take as long as 8 hours to wear off fully. Nicotine is also a stimulant.

- **Avoid alcoholic drinks before bed.** A “nightcap” might help you get to sleep, but alcohol keeps you in the lighter stages of sleep. You also tend to wake up in the middle of the night when the sedating effects have worn off.
- **Avoid large meals and beverages late at night.** A large meal can cause indigestion that interferes with sleep. Drinking too many fluids at night can cause you to awaken frequently to urinate.
- **Avoid medicines that delay or disrupt your sleep, if possible.** Some commonly prescribed heart, blood pressure, or asthma medications, as well as some over-the-counter and herbal remedies for coughs, colds, or allergies, can disrupt sleep patterns.
- **Don’t take naps after 3 p.m.** Naps can boost your brain power, but late afternoon naps can make it harder to fall asleep at night. Also, keep naps to under an hour.
- **Relax before bed.** Take time to unwind. A relaxing activity, such as reading or listening to music, should be part of your bedtime ritual.
- **Take a hot bath before bed.** The drop in body temperature after the bath may help you feel sleepy, and the bath can help you relax.
- **Have a good sleeping environment.** Get rid of anything in your bedroom that might distract you from sleep, such as noises, bright lights, an uncomfortable bed, or a TV or computer in the bedroom. Also, keeping the temperature in your bedroom on the cool side can help you sleep better.
- **Have the right sunlight exposure.** Daylight is key to regulating daily sleep patterns. Try to get outside in natural sunlight for at least 30 minutes each day.
- **Don’t lie in bed awake.** If you find yourself still awake after staying in bed for more than 20 minutes, get up and do some relaxing activity until you feel sleepy. The anxiety of not being able to sleep can make it harder to fall asleep.
- **See a doctor if you continue to have trouble sleeping.** If you consistently find yourself feeling tired or not well rested during the day despite spending enough time in bed at night, you may have a sleep disorder. Your family doctor or a sleep specialist should be able to help you.

*What should I do if I can’t sleep?*

It’s important to practice good sleep habits, but if your sleep problems continue or if they interfere with how you feel or function during the day, you should talk to your doctor. Before visiting your doctor, keep a diary of your sleep habits for about ten days to discuss at the visit.

Include the following in your sleep diary, when you—

- Go to bed.
- Go to sleep.
- Wake up.
- Get out of bed.
- Take naps.
- Exercise.
- Drink alcohol.
- Drink caffeinated beverages.



Also remember to mention if you are taking any medications (over-the-counter or prescription) or supplements. They may make it harder for you to sleep.

Sleep Diary

Use this sleep diary to record the quality and quantity of your sleep; your use of medicines, alcohol, and caffeinated drinks; and how sleepy you feel during the day. Bring the diary with you to review the information with your doctor.

Fill out before going to bed	Today's date:	June 13*			
	Number of caffeinated drinks (coffee, tea, cola) and time when I had them today:	1 drink, 8 p.m.			
	Number of alcoholic drinks (beer, wine, liquor) and time when I had them today:	2 drinks, 9 p.m.			
	Nap times and lengths today:	3:30 p.m., 45 minutes			
	Exercise times and lengths today:	None			
	How sleepy did I feel during the day today? 1—So sleepy I had to struggle to stay awake during much of the day 2—Somewhat tired 3—Fairly alert 4—Alert	1			
Fill out in the morning	Today's date:	June 14*			
	• Time I went to bed last night: • Time I got out of bed this morning: • Hours spent in bed last night:	11pm 7am 8			
	Number of awakenings and total time awake last night:	5 times, 2 hours			
	How long I took to fall asleep last night:	30 minutes			
	Medicines taken last night:	None			
	How alert did I feel when I got up this morning? 1—Alert 2—Alert but a little tired 3—Sleepy	2			



\* This column shows example diary entries—use as a model for your own diary notes.

References

- [American Sleep Association - Sleep Hygiene](#)
- [Centers for Disease Control and Prevention - Sleep and Sleep Disorders](#)
- [National Heart, Lung, and Blood Institute](#)

## Louisiana Developmental Screening Toolkit

As of January 1, 2021, Louisiana Medicaid providers can receive reimbursement for developmental screening, autism screening, and perinatal depression screening. [The Louisiana Department of Health's Developmental Screening Toolkit](#) was created to help clinics integrate these screening into their day-to-day practice. The toolkit consists of step-by-step information contained in webpages, instructional videos, and downloadable worksheets. It is designed to house all of the information and tools you will need to put the Louisiana Developmental Screening Guidelines into practice in one, convenient spot.

The toolkit uses a quality improvement framework, which allows providers to systematically improve the way health care is delivered to the families they serve. The information and QI framework for this toolkit is based on clinical guidelines from the American Academy of Pediatrics (AAP), other national toolkits, and lessons learned from the field. It is designed to improve efficiency, patient safety, and clinical outcomes. It can be used as an [American Board of Pediatrics MOC-4](#) project for providers who are leading the QI efforts.

Check out the Developmental Screening Toolkit at [ldh.la.gov/DevScreenToolkit](http://ldh.la.gov/DevScreenToolkit) to learn more.

## Medicaid Eligibility Group Covers COVID-19 Testing for Uninsured Patients

Per the Families First Coronavirus Response Act and the Coronavirus Aid, Relief, and Economic Security Act, Louisiana Medicaid has expanded coverage to include COVID-19 testing for uninsured individuals for the duration of the federally declared public health emergency. Coverage is limited to COVID-19 testing and related office visits for uninsured Louisiana residents. No treatment costs are covered under this program.

The benefit is provided through Medicaid fee-for-service and not Healthy Louisiana through a managed care organization. Providers must be a Medicaid enrolled provider and must be enrolled before services are provided. Providers not enrolled as a Medicaid provider with Gainwell Technologies will need to complete a [temporary emergency application](#) with Medicaid's fiscal intermediary, Gainwell Technologies, to be paid for testing and testing related services for the uninsured. Providers will be required to self-attest on the uninsured individual's application to Medicaid that they are not also [billing the Department of Health and Human Services \(HHS\) or the Health Resources and Services Administration \(HRSA\)](#) for the same services. You also may not bill on any contract with the Louisiana Department of Health to provide COVID-19 testing for these patients. If Medicaid identifies other third party coverage is available (e.g., Medicare, private insurance), Medicaid will not cover the services.

For additional guidance, visit [Medicaid's provider web page for COVID-19 testing coverage for uninsured individuals](#). The site contains billing information, a [detailed provider guide](#), frequently asked questions for providers, and the [simplified application](#) patients can fill out to determine if they are eligible for coverage.

## Remittance Advice Corner

### Attention Louisiana Medicaid Providers:

It has been determined that certain paid FFS pharmacy claims (Flu vaccinations and Prevnar 20) in 2021-2022 were incorrectly reimbursed by Louisiana Medicaid. Therefore Manual Adjustments are being processed and will appear on the 5/10 RA. The ICN range is 2121288000001 thru 2121288000140.

## 2022 HCPCS and Physician-Administered Drug Reimbursement Updates

The Louisiana Medicaid fee-for-service (FFS) professional services files have been updated to reflect the new and deleted Healthcare Common Procedure Coding System (HCPCS) codes effective for dates of service beginning on January 1, 2022. Providers will begin to see these changes on the remittance advice of April 19, 2022. Claims that have been denied due to use of the new 2022 codes prior to their addition to the claims processing system will be systematically recycled with no action required by providers.

Effective for dates of service beginning on January 1, 2022, Louisiana Medicaid updated the reimbursement rates on the FFS file for physician-administered drugs and payable vaccines for professional services. Claims previously submitted for these drugs or vaccines with dates of service on or after January 1, 2022 will be systematically adjusted to ensure proper payment. No action is required by the provider.

For questions related to this information as it pertains to fee-for-service Medicaid claims processing, please contact Gainwell Technologies Provider Services at (800) 473-2783 or (225) 924-5040.

Questions regarding managed care claims should be directed to the appropriate managed care organization.

## Medicaid Public Notice and Comment Procedure

As of Aug. 1, 2019, a public notice and comment period is required before certain policies and procedures are adopted. Drafts will be published on LDH's website to allow for public comment, as per HB 434 of the 2019 Regular Legislative Session. This requirement applies to managed care policies and procedures, systems guidance impacting edits and payment, and Medicaid provider manuals.

In compliance with R.S. 46:460.51(15), 460.53, and 460.54, this procedure provides for a defined term, a public notice requirement, implementation of a policy for the adoption of policies and procedures, and for related matters. Public Comments for the listed policies and procedures can be left at the link below.

- Louisiana Medicaid (Title XIX) State Plan and Amendments;
- Louisiana Medicaid Administrative Rulemaking Activity;
- Medicaid Provider Manuals;
- Contract Amendments;
- Managed Care Policies & Procedures; and
- Demonstrations and Waivers.

<http://www.ldh.la.gov/index.cfm/page/3616>

## Manual Chapter Revision Log

Manual Chapter	Section(s)	Date of Revision(s)
Applied Behavior Analysis (ABA) <a href="#">Applied Behavior Analysis (ABA)</a>	Section 4.1 – Covered Services	07/15/22
Behavioral Health Services <a href="#">Behavioral Health Services</a>	Section 2.3 – Outpatient Services – Outpatient Therapy by Licensed Practitioners	07/06/22
Children’s Choice Waiver (CC) <a href="#">Children’s Choice Waiver (CC)</a>	Appendix E – Billing Codes	07/01/22



## Useful Links

Please see below a list of useful links:

- Louisiana Medicaid Informational Bulletins – <https://ldh.la.gov/page/1198>
- Subscribe to Informational Bulletin Updates by Email - <https://ldh.la.gov/index.cfm/communication/signup/3>
- Pharmacy Facts Newsletter– <https://ldh.la.gov/page/3036>
- Louisiana Medicaid COVID-19 Provider Guidance - <https://ldh.la.gov/page/3872>

### For Information or Assistance, Call Us!

Provider Relations	1-800-473-2783 (225) 294-5040 <a href="#">Medicaid Provider Website</a>	General Medicaid Eligibility Hotline	1-888-342-6207
<b>Prior Authorization:</b> Home Health/EPSDT – PCS Dental	1-800-807-1320 1-855-702-6262 <a href="#">MCNA Provider Portal</a>	MMIS Claims Processing Resolution Unit	(225) 342-3855  <a href="#">MMIS Claims Reimbursement</a>
DME & All Other	1-800-488-6334 (225) 928-5263	MMIS/Recipient Retroactive Reimbursement	(225) 342-1739 1-866-640-3905  <a href="#">MMIS Claims Reimbursement</a>
Hospital Pre-Certification	1-800-877-0666		
REVS Line	1-800-776-6323 (225) 216-(REVS)7387 <a href="#">REVS Website</a>	Medicare Savings	1-888-544-7996  <a href="#">Medicare Provider Website</a>
Point of Sale Help Desk	1-800-648-0790 (225) 216-6381	For Hearing Impaired  Pharmacy Hotline	1-877-544-9544  1-800-437-9101 <a href="#">Medicaid Pharmacy Benefits</a>
		Medicaid Fraud Hotline	1-800-488-2917  <a href="#">Report Medicaid Fraud</a>

