



IMPORTANT PROVIDER NOTICE

CONCERNING THE RECENT IMPLEMENTATION OF DELAYED PAYMENT CYCLES

Since the recent implementation of delayed payments that began in July 2011 with the beginning of the new State Fiscal Year, many providers have questioned aspects of the processing of claims and payments. The following questions and answers have been asked and this information may clarify provider concerns.

Q. Is the implementation of 'delayed' payments also delaying the processing of claims?

A. Not at this time. All EDI claims received by the weekly cutoff day/time will be processed in that weekly cycle. All paper claims keyed by the weekly cutoff will be processed in that weekly cycle.

Q. Do the 'rolling' Remittance Advice/Payment dates affect the cutoff date/time for submission of EDI claims?

A. With the exception of LTC providers, the 'rolling' payment dates do not affect the EDI cutoff. The cutoff remains Thursdays at 10 a.m. All claims submitted by the cutoff will be processed in that weekly cycle.

LTC providers should follow the new, revised LTC submission schedule. The schedule is posted on the LA Medicaid web site, www.lamedicaid.com, link Billing Information.

Q. Do the 'rolling' Remittance Advice/Payment dates affect the posting and availability of my electronic Remittance Advice (835 transaction)?

A. No; electronic RAs (835s) are still available to be pulled for posting on Mondays for all claims processed through the claims processing cutoff on Thursday of the previous week.

Q. When are provider direct deposits made?

A. The file of direct deposits is released by Medicaid the day prior to the checkwrite date (RA date). Individual direct deposits are posted and made available to providers according to the individual policies and procedures of each individual bank.

Q. When are provider checks mailed?

A. Checks and accompanying RAs are not mailed until the payment/checkwrite date. We encourage providers to receive direct deposits rather than paper checks. Providers currently receiving checks that would like to transition to direct deposit will find the appropriate form at the following link.
http://www.lamedicaid.com/provweb1/Provider_Enrollment/DD_EFT.htm

Q. When are RAs for providers that receive direct deposit mailed?

A. RAs that do not accompany paper checks are mailed on Tuesday or Wednesday each week, regardless of the payment date.