

LOUISIANA MEDICAID PROGRAM

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CHAPTER 31: MENTAL HEALTH REHABILITATION

APPENDIX A: HARDWARE AND IT REQUIREMENTS

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HARDWARE AND OPERATING SYSTEMS REQUIREMENTS FOR MHRSIS

Agencies must have a PC equipped with a CD-ROM, a minimum of 500 megabytes of RAM (1 gigabyte preferred), 10/100 Ethernet Network Interface Card (NIC), compatible printer, and Internet connection (Dial up connection with telephone Modem can work, but a broadband connection using Cable or DSL is preferred).

Operating System Requirements for MHRSIS

The Operating System(s) required to run MHRSIS include the following:

Microsoft Windows 2000, XP, or Vista

Please note that as of 2007, Microsoft has begun to phase out technical support for Windows 2000. Users should consider migrating existing workstations from Windows 2000 before Microsoft officially ends technical support for this Operating System.

Networking Requirements for MHRSIS

Agencies that wish to use multiple PCs to connect to a single instance of the MHRSIS software and data for a specific clinic must operate the software over a LAN based network. Technical support will not be provided to agencies that manually copy and move data across PCs to share data and encounter problems.

Data Back-up and Disaster Recovery

Agencies are responsible for backing up confidential recipient data and MHRSIS data. A copy of the data should be kept onsite and off-site in a secure location with password protection. In the event of a computer failure, the MHRSIS contract vendor will charge the provider a fee to recover for each MHRSIS file. In the event of a disaster, providers must have emergency contact information, treatment records, etc. If a recipient moves to a different location following a disaster, past treatment information will be critical to ensure continuity of care.