

## Disposable Incontinence Products (T4521 - T4535)

### Standards of Coverage:

**Diapers** are covered for individuals age four years through age twenty years when:

- Specifically prescribed by the recipient's physician, and
- The individual has a medical condition resulting in permanent bowel/bladder incontinence, and
- The individual would not benefit from or has failed a bowel/bladder training program when appropriate for the medical condition.

**Pull-on briefs** are covered for individuals age four years through age twenty years when:

- Specifically prescribed by the recipient's physician, and
- There is presence of a medical condition resulting in permanent bowel/bladder incontinence, and
- The recipient has the cognitive and physical ability to assist in his/her toileting needs.

**Liners/guards** are covered for individuals age four years through age twenty years when:

- Specifically prescribed by the recipient's physician, and
- They cost-effectively reduce the amount of other incontinence supplies needed.

*Note: Permanent loss of bladder and/or bowel control is defined as a condition that is not expected to be medically or surgically corrected and that is of long and indefinite duration.*

**Documentation:** The prescription request form for disposable incontinence products may be completed, or a physician's prescription along with the required documentation as listed below.

**Documentation** must reflect the individual's current condition and include the following:

- Diagnosis (specific ICD-9-CM code) of condition causing incontinence (primary and secondary diagnosis).
- Item to be dispensed.
- Duration of need (*physician must provide*).
- Size
- Quantity of item and anticipated frequency the item requires replacement.
- Description of mobility/limitations

*To avoid unnecessary delays and need for reconsideration, care should be taken to use the correct HCPC code from among T4521-T4535.*

**Documentation for extraordinary needs** must include all of the above and:

- Description of mental status/level of orientation
- Indicate current supportive services
- Additional supporting diagnosis to justify increased need for supplies

*If completed, DHH's "Prescription Request Form for Disposable Incontinence Supplies" collects this information.*

**Approved providers of incontinence products:**

- Pharmacy
- Home health agency
- Durable medical equipment provider

**Prior Authorization Requirements:** Prior authorization is required for all disposable incontinence supplies. The PA requests shall meet all previously defined criteria for:

- Eligible recipient.
- Eligible provider.
- Covered product.
- Documentation requirements - the prescription request form for disposable incontinence products may be completed, or a physician's prescription along with the required documentation as indicated above.

**Quantity Limitations:**

- Disposable incontinence supplies are limited to six per day.
- ICF-MR and nursing facility residents are excluded as these products are included in the facility per diem.
- Additional supporting documentation is required for requests that exceed the established limit.

**Dispensing and Billing:**

- Only a one-month supply may be dispensed at any time as initiated by the recipient.
- Bill one unit per item. Shipping costs are included in the DHH maximum allowable payment and may not be billed separately.
- Although specific brands are not required, DHH maximum allowable amounts may preclude the purchase of some products. The rate has been established so that the majority of products on the market are obtainable. Providers should always request authorization for the appropriate product for the recipient's current needs.
- Providers must provide at the minimum, a moderate absorbency product that will accommodate a majority of the Medicaid recipient's incontinence

needs. Supplying larger quantities of inferior products is not an acceptable practice.

- For recipients requesting a combination of incontinence supplies, the total quantity shall not exceed the established limit absent approval of extraordinary needs.
- Because payment cannot exceed the number of units prior authorized, providers who choose to have incontinent supplies shipped directly from the manufacturer to the recipient's home, shall be responsible for any excess over the number of supplies approved by the prior authorization.