



Institutional Providers Provider Disallowance

Health Management Systems, (HMS), on behalf of the Louisiana Department of Health (LDH), Medical Vendor Administration, has implemented an Institutional Provider Disallowance Project. Federal law requires that LDH recover Medicaid payments made to providers when a liable third party is identified. If it is determined that your office or facility was paid for claims provided to Medicaid beneficiaries who may have been eligible for other commercial health coverage on the dates of service, you will be notified by HMS and will be included in a Disallowance Project Cycle. HMS will provide you with a list of beneficiaries, their associated claims, any potential coverage and instructions on what you need to do.

In accordance with Act 517 of the 2008 Regular Session of the Louisiana Legislature, providers are now able to bill Medicaid-reclamation claims to carriers up to thirty-six (36) months from the date of service.

LDH encourages all providers to utilize **HMS' Provider Portal**. The portal was designed to process disallowances on-line. The Provider Portal offers many benefits such as: immediate receipt of disallowance notifications, elimination of paper listings, real-time access to disallowance projects, up-to-date claim status, and on-demand reporting. If you wish to self-register, please go to <https://ecenter.hmsy.com> for additional information or call HMS's Provider Operations Department toll-free at 888-831-2738. They will assist with your registration to the portal and information on upcoming web-enabled instructional training seminars. LDH recommends all providers to opt out of receiving paper listings in the future and only use the Provider Portal for disallowance projects. The Provider Portal offers and ensures the protection of all PHI associated with these projects.