



*****IMPORTANT UPDATE*****
**FOR PROVIDERS TRANSMITTING CLAIMS USING
THE 837I (INSTITUTIONAL) TRANSACTION**

**CHANGES IN TRANSMITTING COMMUNITYCARE PCP REFERRAL AUTHORIZATION
NUMBERS FOR ELECTRONIC CLAIMS**

You were recently notified through RA messages and a currently posted web notice that effective with date of processing June 1, 2009, service providers will be required to transmit the 10-digit National Provider Identifier (NPI) as the CommunityCARE PCP Referral Authorization Number on electronic (EDI) claims transactions. The notice also included that PCPs who have their NPI and a taxonomy code registered with Louisiana Medicaid must provide both the NPI and the taxonomy code on referral authorizations, and servicing providers must use both pieces of data in their EDI claims transmissions.

**IMPORTANT UPDATE FOR SERVICING PROVIDERS THAT BILL USING THE 837I
(INSTITUTIONAL) TRANSACTION:**

The 837I specifications have been revised to reflect the August 2002 addenda specifications for the 837I that removed the Other Provider Specialty loop for reporting taxonomy. This LOOP/REF is used for reporting the CommunityCARE PCP referral authorization number for Louisiana Medicaid.

Because of this, the instructions for transmitting PCP referral authorization data in the 837I have changed, and the 837I (Institutional) EDI Companion Guide has been revised to include information needed for correct transmission of PCP referral data (LOOP 2310C, page 11). Specifically, "Enter the NPI registered with Louisiana Medicaid that corresponds to the Louisiana Medicaid Provider being reported in this Loop. If the service being billed has been authorized by a CommunityCARE PCP who has sent both NPI and taxonomy code as the PCP referral authorization number, you must continue to report the PCP's Louisiana Medicaid 7-digit provider number in the REF segment."

NOTE: Providers that do not use the 837I to transmit claims are not impacted by this change and should continue to supply PCP referral authorization data as originally instructed.

Primary Care Physicians (PCP):

- It is the responsibility of the PCP to ensure that the **correct** NPI and taxonomy code (if registered with LA Medicaid) **AND** the correct Medicaid provider number are present on any and all **referrals** for services. PCPs should immediately take steps to accommodate and enter this data on referral forms transmitted to servicing providers.
- The CommunityCARE Referral Authorization Form is being revised to include these three pieces of information and will be posted on both this Louisiana Medicaid web site and on the Department of Health and Hospitals CommunityCARE web site, www.la-kidmed.com/communitycare/pubs.html
- PCPs that have chosen to use and register an NPI with taxonomy code tie-breakers may want to obtain and register a separate NPI for each Louisiana Medicaid provider number.

- PCPs that have registered multiple NPIs or one NPI with multiple taxonomy codes **must** ensure that the **correct** NPI and taxonomy code are present on the referral.
- PCPs should use the CP-O-92 CommunityCARE roster to assist with this process. NPIs (and taxonomy codes when registered for the NPI) are being added to this report.

Servicing Providers (Receivers of Referrals) Using the 837I:

- It is necessary to submit the **correct** 10-digit NPI of the recipient's PCP for EDI claims.
- If the PCP has registered that NPI with a taxonomy code for Louisiana Medicaid, the correct 7-digit PCP Medicaid provider number **must** be transmitted with the NPI in the claim transaction in order for the claim to process correctly.
- This information **must** be entered in the **correct** location of the EDI claim. Information concerning entry of this data is found in the 837I (Institutional) EDI Companion Guide located on the Louisiana Medicaid web site, www.lamedicaid.com, link HIPAA Billing Instructions and Companion Guides.
- Servicing providers should immediately contact any and all vendors involved in their claims transmission system to ensure that the necessary changes are made to transmit this required information in EDI transactions.

Changes to the CommunityCARE Electronic Referral Authorization (e-RA) Web Application:

The web application, e-RA, has been updated to allow PCPs to enter their NPI, Taxonomy Code, and 7-digit Medicaid Provider Number in their response to referral requests through this application.

Primary Care Physicians (PCP): The field, Paper Auth Nbr, is used to enter the 7-digit Medicaid Provider Number. The field, EDI Auth Nbr, is used to enter the PCP NPI number. The field, EDI Taxonomy Auth Nbr, is used to enter the taxonomy code if registered with Louisiana Medicaid for the NPI given. If the PCP does not have a taxonomy code, the EDI Taxonomy Auth Nbr is left blank.

Hospitals/Servicing Providers Using e-RA: Since 837I transactions do not allow entry of a taxonomy code, to report a PCP referral on EDI claims, you **must** use the Paper Auth Nbr as well as the EDI Auth Nbr when the EDI Taxonomy Auth Nbr is populated in the e-RA application.

NOTE: *Always remember that the requirement for transmission of NPI data does NOT apply to Hard Copy/Paper Claims Submission.* Providers submitting hard copy/paper claims **MUST continue to submit the PCP's 7-digit Medicaid provider number as the Referral Authorization Number on these claims.**

Providers submitting hard copy/paper claims may enter both the correct NPI data and the Medicaid ID number for PCP referral data if they choose, and the NPI data will be ignored for claims processing.

The Louisiana Medicaid web site, www.lamedicaid.com, contains a convenient search tool that allows servicing providers to obtain the NPI and Taxonomy Code if registered for the PCP's Louisiana Medicaid 7-digit provider number. This link is located on the secure side of the web site. Providers must log into the provider portal and access the link, NPI Legacy Search.

Provider Assistance:

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| • EDI Help Desk | 225/216-6303 |
| • Provider Relations | 800/473-2783 or 225/924-5040 |
| • Pharmacy POS Help Desk | 800/648-0790 or 225/216-6381 |
| • Web Technical Support Desk | 877-598-8753 |
| • Provider Enrollment | 225/216-6370 |